

Fiordland Medical Practice

Patient Credit Terms and Conditions of Trade

The following Patient Credit Terms and Conditions of Trade apply to any services provided by Fiordland Medical Practice to its patients. By signing, you hereby agree to these Terms and Conditions of Trade as stated:

1. Prices include GST unless otherwise stated.
2. Prices quoted for services may be adjusted from time to time, and the customer hereby agrees to pay any such adjusted price, e.g. in instances where cost of goods increases, government surcharges increases, errors or omissions by Fiordland medical Practice or its representatives.
3. Services in addition to a regular consultation may result in additional charges (e.g. ECG, hearing test, X-Ray, Audiogram, Drivers Medicals, Vaccinations and other medical checks, etc.) A list of some of our more common additional service charges is on display.
4. Unless otherwise agreed, all services shall be paid for on the date of service.
5. People arriving after hours will be charged an additional after-hours fee at GP discretion.
6. Phone consultations may be charged.
7. Failure to arrive on time for an appointment may result in a request to reschedule an appointment and a fee for the missed appointment.
8. Payment shall be accepted in the form of cash, cheque, credit card, direct credit or direct debit.
9. Where it is agreed that payment need not be paid on the day of service, it shall be paid within 14 days following date of service provided.
10. Failure to pay within 14 days of service will incur a \$5 booking fee. Additional fees may be charged for invoices outstanding after 28 days.
11. Fiordland Medical Practice may withhold further provision of service where there is any outstanding amount due.
12. Where patients are in breach of payment terms, debt collection and/or legal proceedings may follow.
13. Interest may be charged on overdue accounts at a rate to be decided by Fiordland Medical Practice from time to time.
14. Costs incurred to recover outstanding debt will be charged to the customer.
15. Termination of the services may apply where there is non-payment without prejudice to any claims Fiordland Medical Practice may possess.
16. No goods supplied by Fiordland Medical Practice may be returned for credit, unless specifically agreed - eg. Crutches, Moonboot.
17. Supply of goods for personal use will be covered by the Consumer Guarantees Act 1993.
18. Variations to the Patient Terms of Credit and Conditions of Trade may occur from time to time and Fiordland Medical Practice will notify the patient by way of invoice - receipt of which shall be deemed to be acceptance by the patient.
19. It is the responsibility of the patient to keep contact details current, eg. Address, phone, employer, email address etc.
20. Any details you provide to us may be used by Fiordland Medical Practice to contact you to manage your health requirements.